

Date Mailed  
December 15, 1999

BEFORE THE  
PUBLIC SERVICE COMMISSION OF WISCONSIN

Investigation Into Ameritech Wisconsin Operational Support  
Systems

6720-TI-160

**NOTICE OF PROCEEDING  
AND  
INVESTIGATION AND ASSESSMENT OF COSTS  
AND  
PREHEARING CONFERENCE**

<b>Prehearing Conference Date:</b>	<b>Tuesday, January 11, 2000 at 9:00 a.m.</b>
<b>Conference Location:</b>	<b>Public Service Commission, 610 North Whitney Way, Madison, WI</b>

**THIS IS A PROCEEDING TO** investigate the Operational Support Systems (OSS) of Wisconsin Bell, Inc., d/b/a Ameritech Wisconsin (Ameritech Wisconsin).<sup>1</sup> Phase I of this proceeding will focus on the development of OSS performance measures and benchmarks, and how OSS performance testing should proceed. Phase II will begin OSS performance testing based on the performance measures, benchmarks, and research methodology selected by the Commission in Phase I.

**NOTICE IS GIVEN** that the Commission considers it necessary, in order to carry out its duties, to investigate all books, accounts, practices, and activities of Ameritech. The expenses incurred or to be incurred by the Commission which are reasonably attributable to such an investigation will be assessed against and collected from Ameritech Wisconsin in accordance with the provisions of Wis. Stat. § 196.85 and Wis. Admin. Code ch. PSC 5.

The Commission will hold a prehearing conference on Tuesday, January 11, 2000, at 9:00 a.m. in the Amnicon Falls Hearing Room at the Public Service Commission Building, 610 North Whitney Way, Madison, Wisconsin, and continuing at times to be set by the presiding Administrative Law Judge. This building is accessible to people in wheelchairs through the Whitney Way first floor (lobby) entrance. Parking for people with disabilities is available on the

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<sup>1</sup> Operational support systems (OSS) generally refer to systems by which an incumbent local exchange provider makes wholesale service available to competitive local exchange carriers, or CLECs. These systems may have a combination of manual and electronic interfaces. Major system components may include pre-ordering; ordering and provisioning; maintenance and repair; network performance; unbundled elements; operator services and directory assistance; system performance; service center availability and billing.

south side of the building. Any person with a disability who needs additional accommodations should contact the case coordinator listed below.

The prehearing conference is being held to: (1) identify persons who will actively participate as full parties; (2) identify issues; (3) determine the date and time for a hearing; (4) specify dates for filing testimony and exhibits; and (5) any other matters that will facilitate the hearing.

Full parties will be bound by the designation of issues and the schedule adopted at the prehearing conference. Persons who consider themselves to be potential full parties should participate in the prehearing conference. Persons who desire to actively participate as full parties must request full party status in writing. Full party status requests should be addressed to Jeffrey J. Patzke, Administrative Law Judge, Public Service Commission of Wisconsin, P.O. Box 7854, Madison, Wisconsin 53707-7854.

This is not a contested case but will be conducted according to the procedures for Class 1 proceedings as defined in Wis. Stat. § 227.01(3)(a).

The Commission does not discriminate on the basis of disability in the provision of programs, services, or employment. Any person with a disability who needs accommodations to participate in this proceeding or who needs to obtain this document in a different format should contact the case coordinator listed below.

Questions from the media may be directed to Jeffrey L. Butson, Public Affairs Director at (608) 267-0912.

Questions regarding this proceeding may be directed to case coordinator Peter Jahn at (608) 267-2338.

Dated at Madison, Wisconsin, \_\_\_\_\_

By the Commission:

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Lynda L. Dorr  
Secretary to the Commission